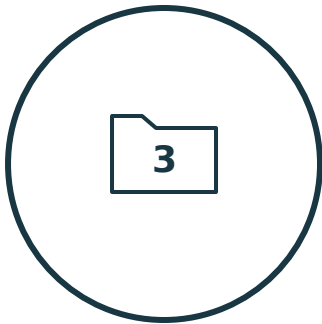


Sol · a care-step request

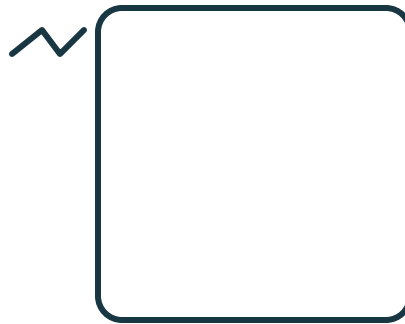
A requested step and a reported action are different source records.

SOURCE C · SOL'S CARE REQUEST

“Put a used folder in the round return tray. Ask me before putting it back on the square shelf. This is a request, not a report that anyone did it.”



ROUND RETURN TRAY



SQUARE SHELF

1 · STEP TO FOLLOW

Show the tray step. Ask Sol before the shelf step.

2 · ACTION RECORD

What actually happened? Leave blank until observed.